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<b>Title:</b>	<b>Recommendation for reinstating accreditation for FSC certification program of Bureau Veritas Certification in Cameroon.</b>
<b>FSC reference code:</b>	<b>ASI-REP-50-BV- 2007-Cameroon</b>

### **Recommendation**

**During the ASI field surveillance audit performed in Cameroon between the 1<sup>st</sup> and 5<sup>th</sup> of April 2007, Bureau Veritas Certification demonstrated compliance with all the minor and major corrective action requests raised by ASI. Following this field surveillance audit, ASI closed all minor and major corrective action requests and recommends reinstating accreditation for Bureau Veritas Certification in Cameroon.**

### **Summary**

Between the 19<sup>th</sup> and 24<sup>th</sup> of June 2006, ASI performed an annual forest management surveillance audit of Bureau Veritas (BV) at Wijma (EURO-FM/COC-051201) in Cameroon.

Following this 2006 field annual surveillance audit, the ASI proposed 5 major Corrective Action Requests (CARs) in a report dated 05 September 2006 (ASI-REP-54-BVQI-2006-Cameroon).

Non-compliance with the major CARs raised by ASI within the specified timeline (05 December 2006) resulted in the suspension of Bureau Veritas Certification's accreditation for Cameroon on the 12<sup>th</sup> of February 2007.

A new ASI field surveillance audit was performed between the 01 and 05 of April 2007. The objectives of this forest management surveillance audit were to:

1. Follow-up on compliance with major and minor corrective action requests proposed following the ASI 2006 FM surveillance audit in June 2006, at Wijma Douala in Cameroon (ASI-REP-54-BVQI-2006-Cameroon).
2. Check compliance in the field with all the outstanding corrective action requests so that the suspension of accreditation for BV in Cameroon could be reconsidered.

For more detailed information, please see the section below regarding the findings of the audit and refer to the following ASI report: ASI-REP-54-BV-2007-Wijma.

Following the field surveillance audit, the conclusion of the ASI audit team was as follow:

“During this ASI surveillance audit, BV audit team addressed all the major corrective action requests which had been raised during the previous ASI field surveillance audit. Based on the work done by the BV audit team to address the issues raised by ASI and the outcome of this ASI audit, the ASI auditor recommends reinstating accreditation for Bureau Veritas Certification in Cameroon”.

Prior and during the surveillance audit, Bureau Veritas Certification also addressed all the minor CARs issued by ASI.

<b>Corrective Action Requests</b>	<b>Status</b>
<b>CAR.BVQI.FM.2006.01</b>	<b>Closed</b>
<b>CAR.BVQI.FM.2006.02</b>	<b>Closed</b>
<b>CAR.BVQI.FM.2006.03</b>	<b>Closed</b>
<b>CAR.BVQI.FM.2006.04</b>	<b>Closed</b>
<b>CAR.BVQI.FM.2006.05</b>	<b>Closed</b>
<b>CAR.BVQI.FM.2006.06</b>	<b>Closed</b>
<b>CAR.BVQI.FM.2006.07</b>	<b>Closed</b>
<b>CAR.BVQI.FM.2006.08</b>	<b>Closed</b>
<b>CAR.BVQI.FM.2006.09</b>	<b>Closed</b>
<b>CAR.BVQI.FM.2006.10</b>	<b>Closed</b>
<b>CAR.BVQI.FM.2006.11</b>	<b>Closed</b>
<b>CAR.BVQI.FM.2006.12</b>	<b>Closed</b>
<b>CAR.BVQI.FM.2006.13</b>	<b>Closed</b>
<b>CAR.BVQI.FM.2006.14</b>	<b>Closed</b>
<b>CAR.BVQI.FM.2006.15</b>	<b>Closed</b>

## Findings

### A) Corrective Action Requests addressed by Bureau Veritas.

Nonconformity	At the time of this ASI surveillance audit BVQI had not contacted all relevant national stakeholders and had not responded to stakeholders to inform them on how the concerns they raised had been taken into account for the certification of Wijma Douala (EUR-FM/COC-051201).
	<b>Minor</b>
<b>CAR.BVQI.FM.2006.01</b>	BVQI shall demonstrate compliance with FSC-STD-20-006, sections 1 and 7.3.
Reference	FSC-STD-20-006, sections 1 and 7.3
Timeline	Next office surveillance audit
BV Response	BV has responded to all stakeholder comments in its public summary report following its complementary field surveillance audit in October 2006. The report is available on BV website. BV met with representatives of the local, regional and national administration during this new surveillance audit.
ASI Evaluation	ASI checked BV public summary report. BV responses to the stakeholder comment received is included in an annex to the public summary report. ASI was present during the meetings with representatives of the administration. ASI witnessed BV audit team when they followed-up in the field on comments received from a national NGO; Film and report on logs found in or around the Wijma concession.
<b>Status of CAR</b>	<b>CLOSED</b>

Nonconformity	During the certification process of Wijma Douala (EUR-FM/COC-051201), BVQI transformed 2 major CARs in minor CARs without sufficient objective evidence following the complementary audit which was performed in November 2005.
	Minor
<b>CAR.BVQI.FM.2006.02</b>	BVQI shall demonstrate compliance with FSC-STD-20-002, sections 8.3.2 and 8.3.3.
Reference	FSC-STD-20-002, sections 8.3.2 and 8.3.3
Timeline	Next office surveillance audit
BV Response	No response was provided by BV.
ASI Evaluation	BV changed its procedure "SF03 FSC GF Cameroun", section C, to include a paragraph to clarify the FSC requirements for implementation of minor and major CARs. Clear examples were included in the procedure to illustrate how the procedure should be implemented.
<b>Status of CAR</b>	<b>CLOSED</b>

Nonconformity	During the certification process of Wijma Douala (EUR-FM/COC-051201), BVQI audit team did not appropriately evaluate compliance with BVQI indicator 1.1.6.
	<b>Minor</b>
<b>CAR.BVQI.FM.2006.03</b>	BVQI shall demonstrate that Wijma Douala (EUR-FM/COC-051201) is in compliance with indicator 1.1.6.
Reference	BVQI Referentiel de Gestion Forestiere adapte pour le Cameroun, version 1.0, Decembre 2005, BVQI indicator 1.1.6.
Timeline	Next office surveillance audit
BV Response	During this surveillance audit, BV audit team evaluated compliance with this indicator which relates to compliance with legal requirements.
ASI Evaluation	BV indicator 1.1.6 requires compliance with all legal requirements. ASI witnessed the BV audit team and evaluation of compliance with the terms of indicator 1.1.6 was appropriate as the audit team checked compliance with legal requirements. As an example, the forestry administration was interviewed and interpretation or clarification on compliance with forestry guidelines and legal requirements were investigated by the audit team.
<b>Status of CAR</b>	<b>CLOSED</b>

Nonconformity	During the certification process of Wijma Douala (EUR-FM/COC-051201), BVQI audit team did not appropriately evaluate compliance with FSC criterion 1.5. This resulted in major issues not addressed by the certified company at the time of the FSC surveillance audit.
	<b>Major</b>
<b>CAR.BVQI.FM.2006.04</b>	BVQI shall demonstrate that Wijma Douala (EUR-FM/COC-051201) is in compliance with FSC criterion 1.5.
Reference	FSC Principle and Criteria, Criterion 1.5
Timeline	3 months from finalization of this report
BV Response	BV followed-up on this corrective action request with the company. The company was evaluated for compliance and is in compliance with this certification requirement.
ASI Evaluation	ASI witnessed BV auditing activities to monitor the company's compliance with this certification requirement. The company could demonstrate compliance with the certification requirements.
<b>Status of CAR</b>	<b>CLOSED</b>

Nonconformity	During the certification process of Wijma Douala (EUR-FM/COC-051201), BVQI audit team did not appropriately evaluate compliance with FSC criterion 4.2. This resulted in major issues not addressed by the certified company at the time of the FSC surveillance audit.
	<b>Major</b>
<b>CAR.BVQI.FM.2006.05</b>	BVQI shall demonstrate that Wijma Douala (EUR-FM/COC-051201) is in compliance with FSC criterion 4.2.
Reference	FSC Principles and Criteria, criterion 4.2
Timeline	3 months from finalization of this report
BV Response	Following this 2007 surveillance audit, BV audit team proposed a

	new major CAR to address nonconformities with FSC certification requirements under criterion 4.2.
ASI Evaluation	ASI witnessed BV auditing activities to evaluate compliance with criterion 4.2. The decisions and measures proposed by BV audit team are appropriate to address the nonconformities identified at the time of the audit. BV raised major CARs to address this issue. These major CARs resulted in the suspension of the certificate holder.
<b>Status of CAR</b>	<b>CLOSED</b>

Nonconformity	During the certification process of Wijma Douala (EUR-FM/COC-051201), BVQI audit team did not appropriately evaluate compliance with FSC criterion 4.5.
<b>CAR.BVQI.FM.2006.06</b>	BVQI shall demonstrate that Wijma Douala (EUR-FM/COC-051201) is in compliance with FSC criterion 4.5.
Reference	FSC Principles and Criteria, criterion 4.5
Timeline	Next office surveillance audit
BV Response	BV evaluated compliance against this certification requirement. The company has implemented a new procedure and table of compensation. The company's procedure is now in line with FSC certification requirements.
ASI Evaluation	ASI witnessed BV work to check the new compensation procedure and table. The company could demonstrate compliance with the certification requirement.
<b>Status of CAR</b>	<b>CLOSED</b>

Nonconformity	During the certification process of Wijma Douala (EUR-FM/COC-051201), BVQI audit team did not appropriately evaluate compliance with FSC criteria 6.1 and 6.5.
<b>CAR.BVQI.FM.2006.07</b>	BVQI shall demonstrate that Wijma Douala (EUR-FM/COC-051201) is in compliance with FSC criteria 6.1 and 6.5.
Reference	FSC Principles and Criteria, criteria 6.1 and 6.5
Timeline	Next office surveillance audit
BV Response	Following this 2007 surveillance audit, BV audit team proposed a new corrective action request for the implementation of all the recommendations included in the company's Environmental Impact Assessment.
ASI Evaluation	ASI witnessed BV auditing activities to evaluate compliance with criteria 6.1 and 6.5. The decision and measure proposed by BV audit team are appropriate to address the nonconformities identified at the time of the audit.
<b>Status of CAR</b>	<b>CLOSED</b>

Nonconformity	During the certification process of Wijma Douala (EUR-FM/COC-051201), BVQI audit team did not appropriately evaluate compliance with FSC criterion 6.2.
<b>CAR.BVQI.FM.2006.08</b>	BVQI shall demonstrate that Wijma Douala (EUR-FM/COC-

	051201) is in compliance with FSC criterion 6.2.
Reference	FSC Principles and Criteria, criterion 6.2
Timeline	Next office surveillance audit
BV Response	BV evaluated compliance with this certification requirement and all the indicators included under criterion 6.2. Some protected areas clearly marked in the field were visited.
ASI Evaluation	ASI witnessed BV auditing activities to evaluate compliance with criterion 6.2, in compliance with FSC requirements.
<b>Status of CAR</b>	<b>CLOSED</b>

Nonconformity	During the certification process of Wijma Douala (EUR-FM/COC-051201), BVQI audit team did not appropriately evaluate compliance with FSC criterion 6.7.
<b>CAR.BVQI.FM.2006.09</b>	BVQI shall demonstrate that Wijma Douala (EUR-FM/COC-051201) is in compliance with FSC criterion 6.7.
Reference	FSC Principles and Criteria, criterion 6.7
Timeline	Next office surveillance audit
BV Response	The company has implemented new procedures to dispose of all wastes in an appropriate manner outside of the FMU.
ASI Evaluation	ASI witnessed BV work to ensure that appropriate measures had been implemented to dispose of wastes in an appropriate manner outside of the FMU. The company could demonstrate compliance with the certification requirement. BV also monitored the use and disposal of authorized chemicals and the use of appropriate H&S equipment by authorized and trained workers.
<b>Status of CAR</b>	<b>CLOSED</b>

Nonconformity	During the certification process of Wijma Douala (EUR-FM/COC-051201), BVQI audit team did not appropriately evaluate compliance with FSC criterion 7.3.
<b>CAR.BVQI.FM.2006.10</b>	BVQI shall demonstrate that Wijma Douala (EUR-FM/COC-051201) is in compliance with FSC criterion 7.3.
Reference	FSC Principles and Criteria, criterion 7.3
Timeline	Next office surveillance audit
BV Response	Following this surveillance audit, BV audit team proposed a new corrective action request.
ASI Evaluation	ASI witnessed BV work to evaluate compliance with criterion 7.3 and considers that the decision and measure taken by BV is appropriate to address the nonconformities identified at the time of the audit.
<b>Status of CAR</b>	<b>CLOSED</b>

Nonconformity	During the certification process of Wijma Douala (EUR-FM/COC-051201), BVQI audit team did not appropriately evaluate compliance with FSC Principle 9. This resulted in major issues not addressed by the certified company at the time of the FSC surveillance audit.
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	<b>Major</b>
<b>CAR.BVQI.FM.2006.11</b>	BVQI shall demonstrate that Wijma Douala (EUR-FM/COC-051201) is in compliance with FSC Principle 9.
Reference	FSC Principles and Criteria, Principle 9.
Timeline	3 months from finalization of this report
BV Response	Following this surveillance audit, BV audit team proposed a major corrective action request.
ASI Evaluation	ASI witnessed BV work to evaluate compliance with Principle 9 and considers that the decision and measure taken by BV is appropriate to address the nonconformities identified at the time of the audit. BV raised a major CAR to address this issue. This major CAR resulted in the suspension of the certificate holder.
<b>Status of CAR</b>	<b>CLOSED</b>

Nonconformity	During the certification process of Wijma Douala (EUR-FM/COC-051201), BVQI audit team did not appropriately evaluate compliance with FSC-STD-30-010 and FSC-STD-40-005. This resulted in major issues not addressed by the certified company at the time of the FSC surveillance audit.
	<b>Major</b>
<b>CAR.BVQI.FM.2006.12</b>	BVQI shall demonstrate that Wijma Douala (EUR-FM/COC-051201) is in compliance with FSC-STD-30-010 or FSC-STD-40-005.
Reference	FSC-STD-30-010 and FSC-STD-40-005.
Timeline	3 months from finalization of this report
BV Response	BV performed a certification audit at Wijma's sawmill to issue a separate COC certificate. Following this certification audit, BV audit team proposed major corrective action requests to address nonconformities with FSC-STD-40-005.
ASI Evaluation	ASI witnessed BV work to evaluate compliance with the FSC standard FSC-STD-40-005 and considers that the decision and measure taken by BV is appropriate to address the nonconformities identified at the time of the audit. BV decided to separate the chain of custody certificate from the forest management certificate and decided to fully reevaluate compliance against FSC controlled wood requirements for the chain of custody.
<b>Status of CAR</b>	<b>CLOSED</b>

Nonconformity	At the time of the ASI surveillance audit, 6 months after BVQI positive certification decision for Wijma Douala (EUR-FM/COC-051201), BVQI had not published on its website the public summary report in one of FSC official languages. A minor CAR was previously issued to Eurocertifor-BVQI requesting for this issue to be addressed.
	<b>Major</b>
<b>CAR.BVQI.FM.2006.13</b>	BVQI shall publish its public summary report for Wijma Douala (EUR-FM/COC-051201) in one of FSC official languages.

Reference	FSC-STD-20-009, section 1.1
Timeline	1 month from finalization of this report
BV Response	BV public summary report is available on BV website both in French and English.
ASI Evaluation	This CAR has been closed when BV published its public summary report.
<b>Status of CAR</b>	<b>CLOSED</b>

Nonconformity	BVQI certified only one FMU out of a total of 4 FMUs managed by Wijma Douala (EUR-FM/COC-051201). However, BVQI audit reports (initial and complementary audits) do not include a description of the areas of forest that the certificate holder has chosen not to include in the scope of the certificate
	<b>Minor</b>
<b>CAR.BVQI.FM.2006.14</b>	BVQI shall review its public summary report for Wijma Douala (EUR-FM/COC-051201) to add the information requested under FSC-STD-20-009, section 6.
Reference	FSC-STD-20-009, section 6
Timeline	Next office surveillance audit
BV Response	No response was provided by BV.
ASI Evaluation	A new paragraph has been added to the report to include the presentation of the other Wijma FMUs "2.1.1. Description générale des forêts gérées par le gestionnaire forestier"
<b>Status of CAR</b>	<b>CLOSED</b>

Nonconformity	BVQI peer reviewer process for the certification of Wijma Douala (EUR-FM/COC-051201) was not in compliance with FSC requirements.
	<b>Minor</b>
<b>CAR.BVQI.FM.2006.15</b>	BVQI shall demonstrate compliance with FSC requirements for peer reviews for the certification of Wijma Douala (EUR-FM/COC-051201).
Reference	FSC-STD-20-001, section 18
Timeline	Next office surveillance audit.
BV Response	No response was provided by BV.
ASI Evaluation	A full section on Peer Review was added to Bureau Veritas Certification Management System. This new requirement is now BV new procedure for fulfilling FSC requirements throughout the Bureau Veritas Certification network.
<b>Status of CAR</b>	<b>CLOSED</b>

Observation	At the time of this surveillance audit, Wijma Douala (EUR-FM/COC-051201) subcontractors did not have any staff representatives and it was not clear for the ASI audit team whether the company was in compliance with BVQI indicator 4.3.3 for forest workers.
<b>REC.BVQI.FM.2006.01</b>	BVQI should ensure that Wijma Douala (EUR-FM/COC-051201) is in compliance with BVQI indicator 4.3.3.
BV Response	It was checked that all subcontractors have now appropriate staff representatives.

ASI Evaluation	ASI witnessed BV work to ensure that all subcontractors are in compliance with this certification requirement.
Observation	At the time of the ASI surveillance audit, the ASI audit team did not find evidence that BVQI had evaluated compliance of Wijma Douala (EUR-FM/COC-051201) with the standard's indicators related to NTFPs.
<b>REC.BVQI.FM.2006.02</b>	BVQI should ensure that Wijma Douala (EUR-FM/COC-051201) is in compliance with BVQI indicators related to NTFPs.
BV Response	During this surveillance audit, BV audit team evaluated compliance with the indicators related to NTFPs. A major CAR was proposed to address certification requirements under Principle 9 and related to NTFPs.
ASI Evaluation	ASI witnessed BV work to ensure compliance with the certification requirements for NTFPs.

#### REPORT APPROVAL

NAME	DATE	SIGNATURE
Hubert de Bonafos ASI Managing Director	02-July-2007	
Heiko Liedeker FSC Executive Director	02-July-2007	